

Application for Service

The undersigned hereby makes application for electric service to Arab Electric Cooperative, INC. (AEC) at the address listed below and agrees to pay and be responsible for service. Bills for services will be calculated on a calendar monthly basis. AEC shall render all bills no less than 15 days prior to their respective due date. Bill totals for the service address will be measured by AEC's meter according to the rate that is applicable. Failure to receive a bill from AEC does not release the Member from payment obligations nor entitle the Member additional time beyond the initial due date. Bills are sent at approximately the same time each month. I expressly agree and understand that should I fail to pay my account when due, my service may be disconnected at this location. I also understand that fees for reconnection and any past due amounts must be paid before reconnection. Reconnection fees are listed in AEC's schedule of fees. A copy of the schedule of fees can be obtained from AEC's Member Services Department or AEC's website <https://arab-electric.org/>. In the case of default of payment, I promise to pay any legal interest due, together with any collection charges and attorney fee's incurred to effort collection on this account.

I agree to permit authorized agents of AEC free access to my premises for the purpose of inspecting AEC equipment, reading meters, repairing or removing property of the Cooperative. I also agree to pay for any damage done to the electric facilities such as poles, transformers, wires, guy wires, or any other equipment by me at this location either by accident or deliberately, which charges shall be added to my electric bill.

I also expressly agree that AEC shall retain the right to trim or remove trees that have been identified as a potential hazard or has the potential to disrupt electric service.

AEC shall have the right, but shall not be obligated, to inspect any installation before electricity is introduced. AEC reserves the right to reject any wiring or appliances not in accordance with AEC standards. Acceptable inspections, failure to inspect, or rejected inspections shall not render AEC liable. AEC shall not be responsible for any loss or damage resulting from the defects in the installation, wiring or from violation of AEC procedures.

AEC services may be refused or terminated without notice for any of the following reasons listed below:

- If a condition on the Member's premises is determined to be hazardous, unsafe, or otherwise dangerous to either AEC employees or contractors.
- Meter tampering or manipulation may include but is not limited to using unmetered services, cutting/destroying/altering/modifying of a meter seal, or tampering in any way with AEC owned equipment.
- If it has been determined that the Member is utilizing equipment in such a manner that is has an adverse effect on AEC equipment or AEC service to other Members. Example: Unapproved Solar Equipment, Unauthorized Distributed Generation, Unauthorized Voltage Modification, or other organized efforts to modify quality or quantity of services rendered.
- Unauthorized use of electricity or AEC equipment.
- Failure of the Member to permit AEC employees or contractors to access facilities and or equipment for inspection or maintenance.

- If the Member does not fulfill contractual obligations (including but not limited to the Application for Service) for service and or use of facilities and equipment owned by AEC.

Information to Members: Information is available for the purpose of consistency, fairness, and improved communication between AEC and its Members.

- AEC will inform and make available to Members upon application for service and anytime thereafter the following:
 - a. AEC by-laws
 - b. AEC Standard Operating Procedures
 - c. Current rates applicable to the Member and a written and/or oral explanation of the rate schedule.
- Upon request their monthly account history for the prior 12-month period will be provided to the Member.
- Request for information may be made in person, by phone, by email or through the U.S. Postal Service.
- Members shall be notified of any change in AEC's rates at least 30 days prior to implementation of such change. Notification will be by publication in the local news media and/or electronic media.